

Food losses - Good circular practices in households



# **Program**

- EU initiatives on food loss and waste Bartosz Zambrzycki, European Commission Directorate-General for Health and Food Safety (DG SANTE)
- Food loss policy and awareness raising in Flanders Ann Braekevelt, OVAM (Public Waste Agency of Flanders)
- Chorizo project Bart Van Droogenbroeck, ILVO (Flanders Research Institute for Agriculture, Fisheries and Food)
- Nudging consumers into food waste reduction? Tim Smits, KU Leuven
- Food waste at Colruyt Group Astrid Van Parys, Colruyt Group
- Good practices Reduction of household food waste in Flanders Elfriede Anthonissen, Vlaco

Hosted by OVAM, moderated by Aminda Leigh







# EU initiatives on food loss and waste



## Food loss and waste – definitions

#### FAO (State of Food and Agriculture, 2019).

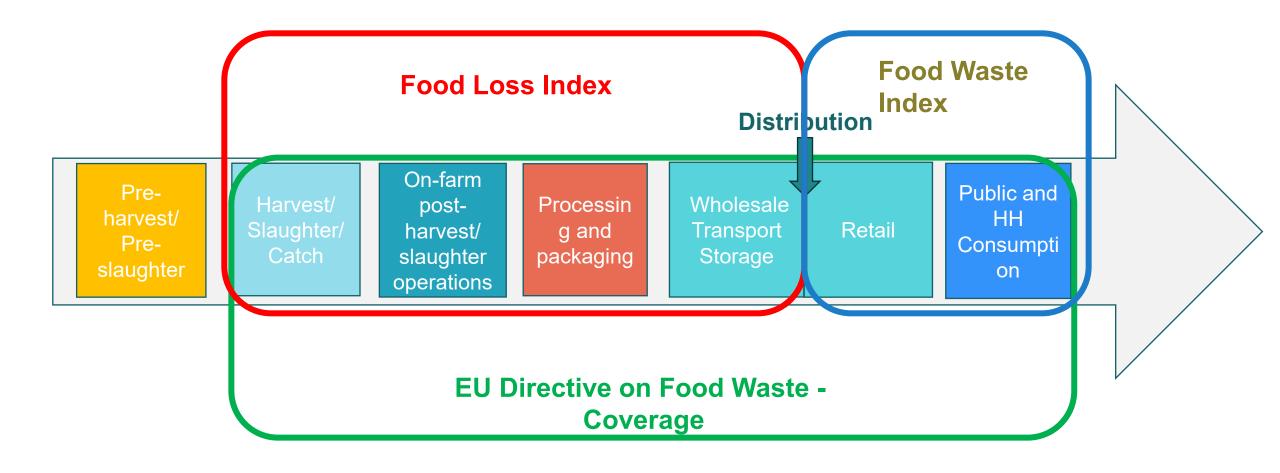
- **Food waste** refers to the decrease in the quantity or quality of food resulting from decisions and actions by retailers, food service providers and consumers
- Food loss is the decrease in the quantity or quality of food resulting from decisions and actions by food suppliers in the chain, excluding retailers, food service providers and consumers

#### **EU (Waste Framework Directive, 2018)**

- Food waste means all food as defined in Article 2 of Regulation (EC) No 178/2002 of the European Parliament and of the Council that has become waste.
- Food loss is not defined often used to describe pre-harvest losses (i.e. in primary production)

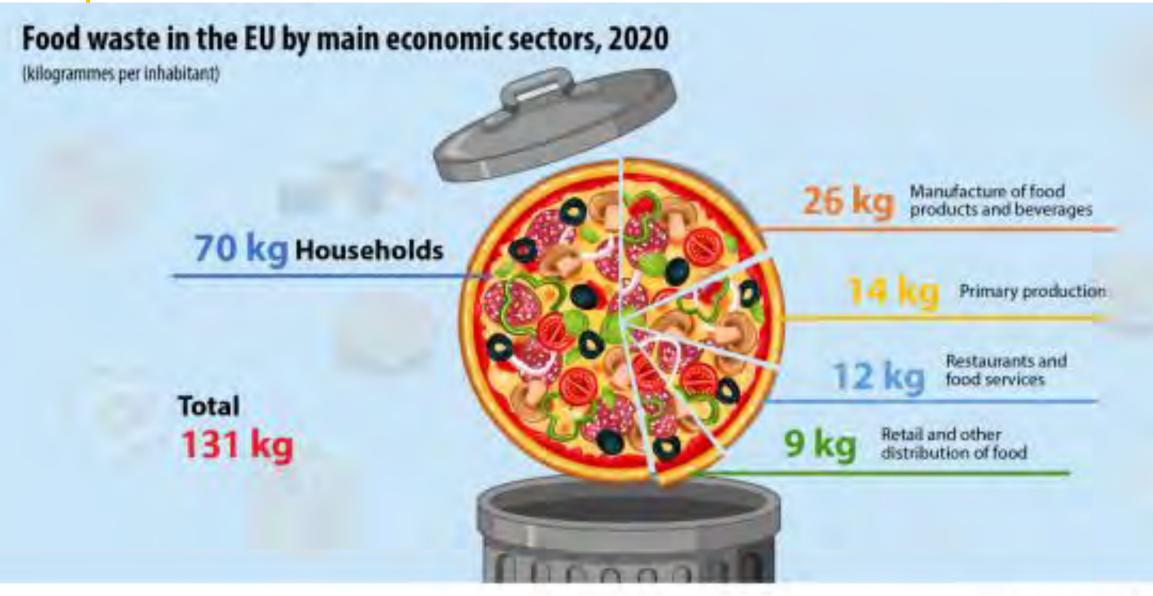


## SDG 12.3 Scope – EU Waste Directive, FLI, FWI





# 53% of EU food waste is generated at household level



## Food waste prevention: building on the EU toolbox

- <u>Legal obligations</u> for Member States to reduce, measure and monitor food waste
- Common <u>EU methodology</u> to measure food waste consistently
- EU Platform on Food Losses and Food Waste
- Facilitate food donation
  - EU food donation guidelines
- Optimise safe use of food in feed
  - <u>EU guidelines on feed use of food no longer intended for human consumption</u>
- Promote better understanding and use of <u>date</u> <u>marking</u>





## EU food waste reduction targets



Legislative proposal adopted by the Commission on 05 July 2023

Part of the <u>revision of the Waste</u>

Framework Directive (+textile waste)

#### The proposal:

- establishes target levels
- includes a revision clause
- requires actions by countries

On-going negotiations with the European Parliament and the Council of the EU

# Measures <u>analysed</u> but <u>not included</u> in the proposal

- EU legislative measures on consumer behaviour
- EU legislative measures on consumer education
- Further clarification and/or amendment of EU legislation
- Further reinforcement of dissemination and transfer of learning and best practices
- Legislation on specific actions on food business operators e.g. obligations on food donations or banning of destruction of edible food
- Other measures not proportional or not coherent with other EU legislation (e.g. extension scope of Waste Directive onto farm losses or relaxing feed safety rules)

For more details see chapter 3.5 of the Impact Assessment



# Food waste proposal: details



# Food waste – general provisions

'Article 9a

#### **Prevention of food waste generation**

- 1. Member States shall take appropriate measures to prevent generation of food waste in primary production, in processing and manufacturing, in retail and other distribution of food, in restaurants and food services as well as in households. Those measures shall include the following:
  - (a) developing and supporting behavioural change interventions to reduce food waste, and information campaigns to raise awareness about food waste prevention;
  - (b) identifying and addressing inefficiencies in the functioning of the food supply chain and support cooperation amongst all actors, while ensuring a fair distribution of costs and benefits of prevention measures;
  - (c) encouraging food donation and other redistribution for human consumption, prioritising human use over animal feed and the reprocessing into non-food products;
  - (d) supporting training and skills development as well as facilitating access to funding opportunities, in particular for small and medium sized enterprises and social economy actors.

# Food waste – targets

#### 'Article 9a

- 4. Member States shall take the necessary and appropriate measures to achieve, by 31 December 2030, the following food waste reduction targets at national level:
  - (a) reduce the generation of food waste in processing and manufacturing by 10 % in comparison to the amount generated in 2020;
  - (b) reduce the generation of food waste per capita, jointly in retail and other distribution of food, in restaurants and food services and in households, by 30 % in comparison to the amount generated in 2020.



## Food waste – earlier baseline and revision clause

#### 'Article 9a

- 5. Where a Member State can provide data for a reference year prior to 2020, which have been collected using methods comparable to the methodology and minimum quality requirements for the uniform measurement of levels of food waste as set out in the Commission Delegated Decision (EU) 2019/1597, an earlier reference year may be used. The Member State shall notify the Commission and the other Member States of its intention to use an earlier reference year within 18 months of the entry into force of this Directive and shall provide the Commission with the data and measurement methods used to collect them.
- 6. When the Commission considers that the data do not comply with the conditions set out in paragraph 5, it shall, within 6 months of the receipt of a notification made in accordance with paragraph 5, adopt a decision requesting the Member State to either use 2020 or a year other than that proposed by the Member State as reference year.
- 7. By 31 December 2027, the Commission shall review the targets to be reached by 2030, laid down in paragraph 4, with a view, if appropriate, to modify and/or extend them to other stages of the food supply chain, and to consider setting new targets beyond 2030. To that end, the Commission shall submit a report to the European Parliament and to the Council, accompanied, if appropriate, by a legislative proposal.';



# Views of co-legislators - Council

#### Council:

- Led by ENV Council. Views generally positive, but still a lot to discuss.
- Next debate on 25 March morning session (Environment Council) <u>https://www.consilium.europa.eu/en/meetings/env/2024/03/25/</u>
- Video from previous policy debate AGRIFISH Council 23 October morning session can be found at: https://video.consilium.europa.eu/home/en



## Views of co-legislators – European parliament

### **European Parliament**

- Report adopted in ENVI Committee on 14 February, to be voted in Plenary this week
- Main amendment of draft: increase all targets by 10%
- Procedure File: 2023/0234(COD) | Legislative Observatory | European Parliament (europa.eu)



# Thank you! Keep in touch



https://ec.europa.eu/food/safety/food-waste\_en



https://ec.europa.eu/food/safety/food\_waste/eu-food-loss-waste-prevention-hub/



@Food EU



EU Health and Food Safety



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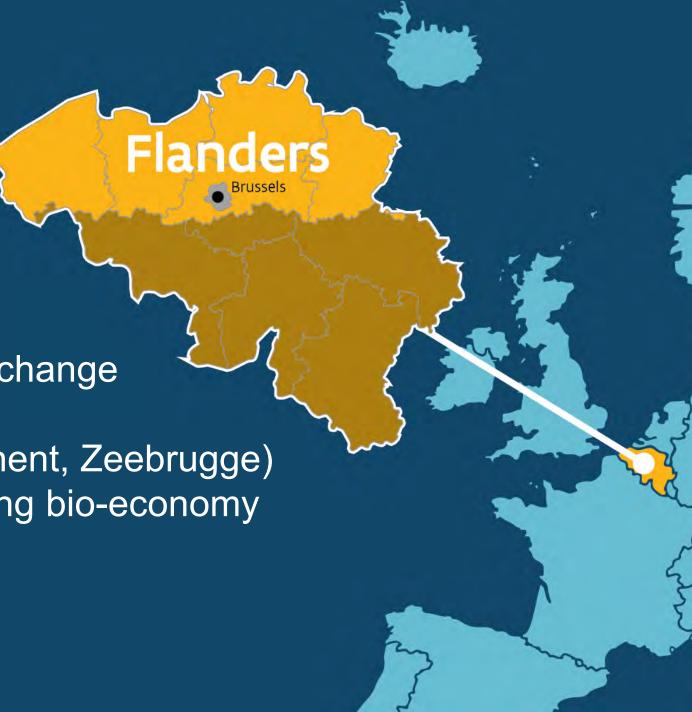
Food loss policy and awareness raising in Flanders

Ann Braekevelt, Public waste agency of Flanders (OVAM)





- 6,2 million inhabitants
- Highly urbanized
   Dense population is driver for change
- Economic strengths
   Logistics (ports of Antwerp, Ghent, Zeebrugge)
   Chemical industry and emerging bio-economy
   Food industry
  - Engineering Health



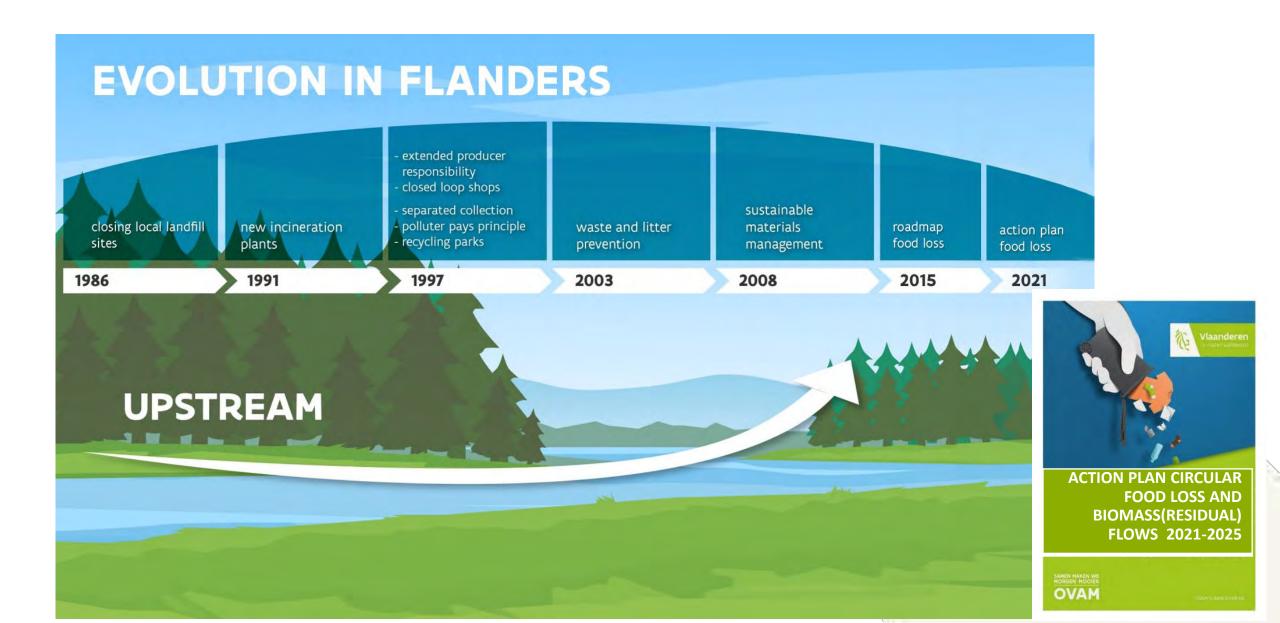
#### Topics in this presentation

- 1. Flemish food loss/waste prevention programme => actions on inefficiencies in whole food chain
- 2. Prevention of food losses by households
- 3. Awareness raising, behavioural change interventions by households
- 4. Encouraging food donation/redistribution

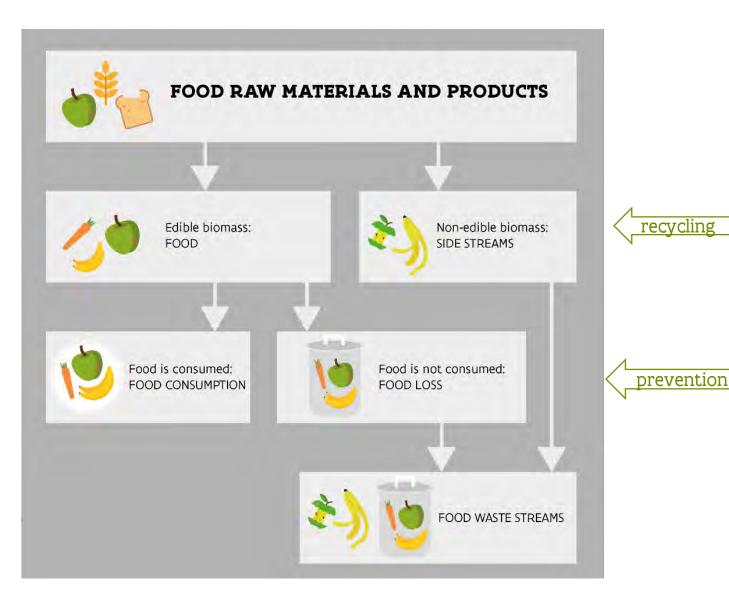




## 1. Food loss&waste prevention programme



#### 1. Focus on food loss and waste





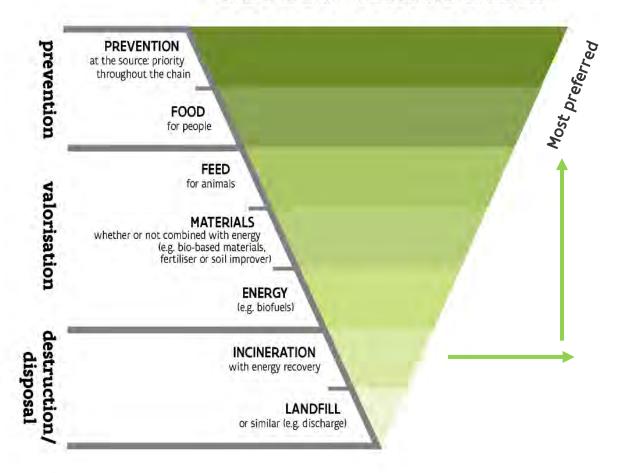
prevention





## 1. Focus on prevention & re-use of food loss

#### **CASCADE OF VALUE RETENTION**

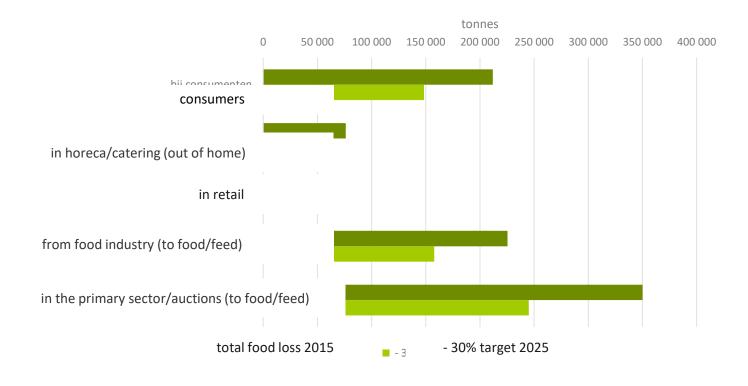








## 1. More prevention & valorisation of food loss in whole food chain

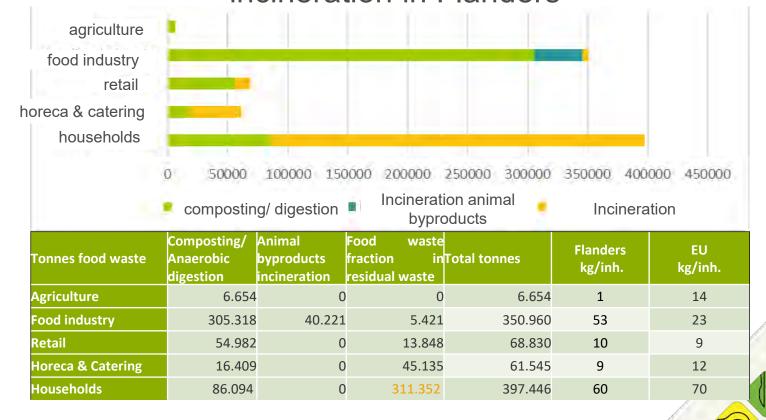






#### 1. EU-focus on prevention of food waste

# Food waste to composting/digestion and incineration in Flanders







## 2. Prevention of food loss by households







### 2. Causes of food loss by households?

Impulsive purchasing behaviour? 22%!



Convenience

?

No desire for food leftovers?

Clean up refrigerator?





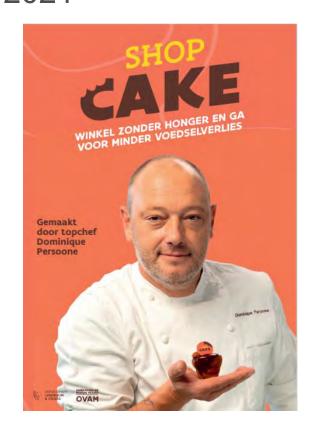
Weekly collection residual waste?

Residual waste too cheap?





# 3. Information campaigns and behavioural change interventions by households in 2021



# In European week against waste in November 2021

OPEN

Don't go shopping when you are hungry, go for less food loss!

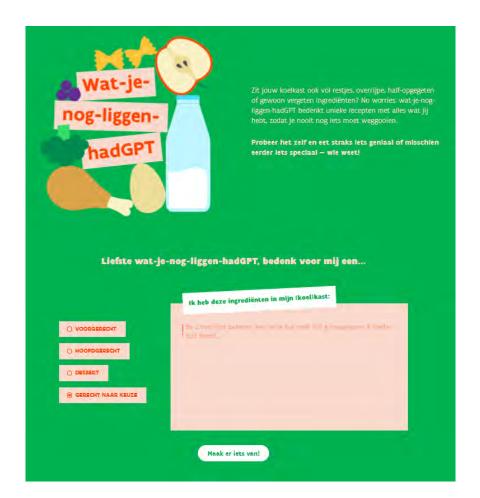
Shopcake campaign: Made of surplus bread, bananas, nuts and chocolate.

Campaign of OVAM & Department of Agriculture in partnership with retail (Colruyt Group) and a famous chocolatier.





## 3. Behavioural change interventions by households in 2023



Is ChatGPT able to help us solving the food loss problem?





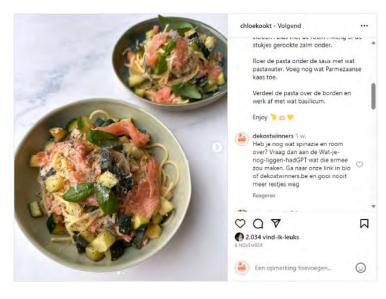


www.dekostwinners.be



#### 3. Behavioural change interventions by households in 2023













## 3. Behavioural change interventions by households in 2023



https://ovam.vlaanderen.be/web/kostwinners









## 3. Behavioural change interventions by intermunicipalities



https://ovam.vlaanderen.be/web/kostwinners

2024: new interventions of intermunicipalities

#### Aan de slag met jouw gemeente









circulair voedselbeleid



voedselverlies







4. Encouraging food donation and other redistribution for human consumption

#### Target for the end of 2023

All food retail/food distribution centres contribute to food donations or redistribution of food products for human consumption.

#### In practice:

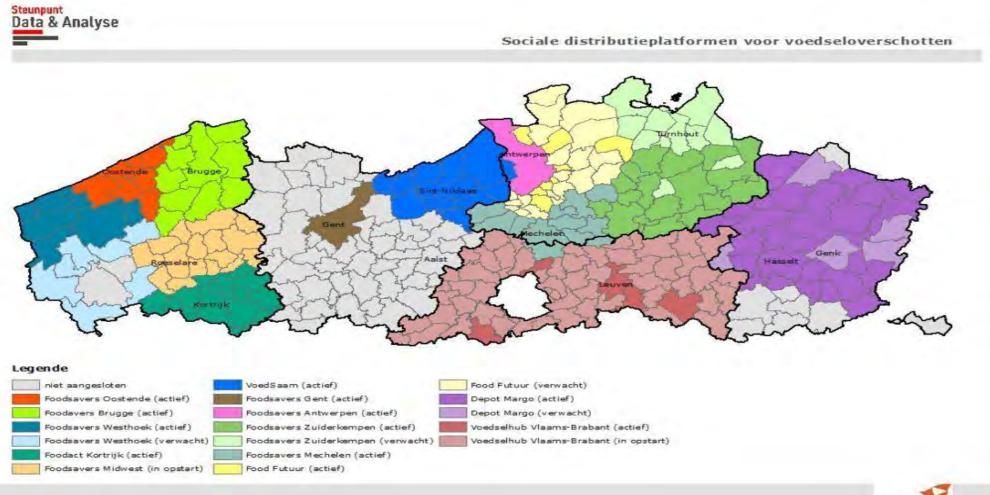
=> 85% retail donate in November 2023

=> shop strategy: food products with markdowns short shelflife or donation (min. 1-2 days before use-by date)





## 4. Encouraging food donation and other redistribution for human consumption







- 4. Encouraging food donation and other redistribution for human consumption
- ✓ More donation: matching offer and demand pilot projects: e.g.









✓ More reprocessing, redistribution by social distribution platforms as circular food hubs:

Food deal with authorities involved, research partners and the social organisations.

e.g. ZeroW-project focuses on redistribution of smoothies, juices,.. made of surpluses of

vegetables and fruit for social groups.







#### Because together it works...















Voedselverlies en

voedselreststromen van producent tot en met consument































LANDBOUW

TUINBOUW

TUINBOUW-

COÖPERATIES







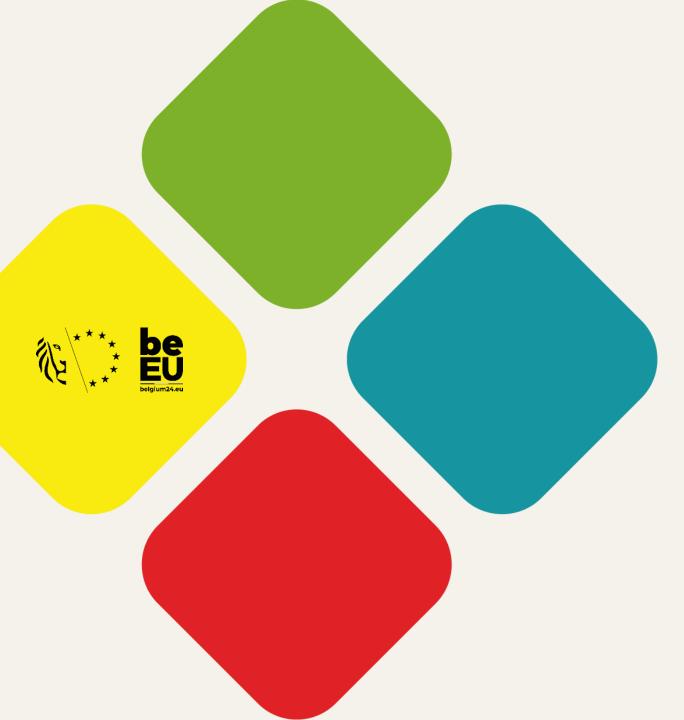
#### More information

- <a href="https://ovam.vlaanderen.be/web/kostwinners/home">https://ovam.vlaanderen.be/web/kostwinners/home</a>

- <a href="https://ovam-english.vlaanderen.be/action-plan-for-circular-food-loss-and-biomass-residual-flows-2021-2025">https://ovam-english.vlaanderen.be/action-plan-for-circular-food-loss-and-biomass-residual-flows-2021-2025</a>







# CHORIZO PROJECT

Changing practices and Habits

through Open, Responsible, and

social Innovation towards ZerO

food waste

Bart Van Droogenbroeck Isabeau Coopmans



## Chorizo project: objectives



What is the impact of existing FLW actions?

Which are the social norms responsible

How can we change social norms?

for FLW?

RESEARCH

Increase knowledge

Understand why the impacts of previous actions occurred

Understand how social norms influence FW behaviours

**ACTION** 

Foster change

Design more effective FLW actions

Change social norms towards zero FLW



### Case Study 1

Household food waste in and off crisis periods

#### Case Study 2

Hospitality food waste

#### Case Study 3

Food services food waste

#### Case Study 4

School food waste and relation with obesity and malnutrition

#### Case Study 5

Food waste in a food bank's mediated supply chain

#### Case Study 6

Food waste in relation to date marking and sustainable smart packaging













#### **Data collection methods**

Interviews
Focus groups
Surveys
Behavioural experiments



### Case Study 1

Household food waste in and off crisis periods

#### Case Study 2

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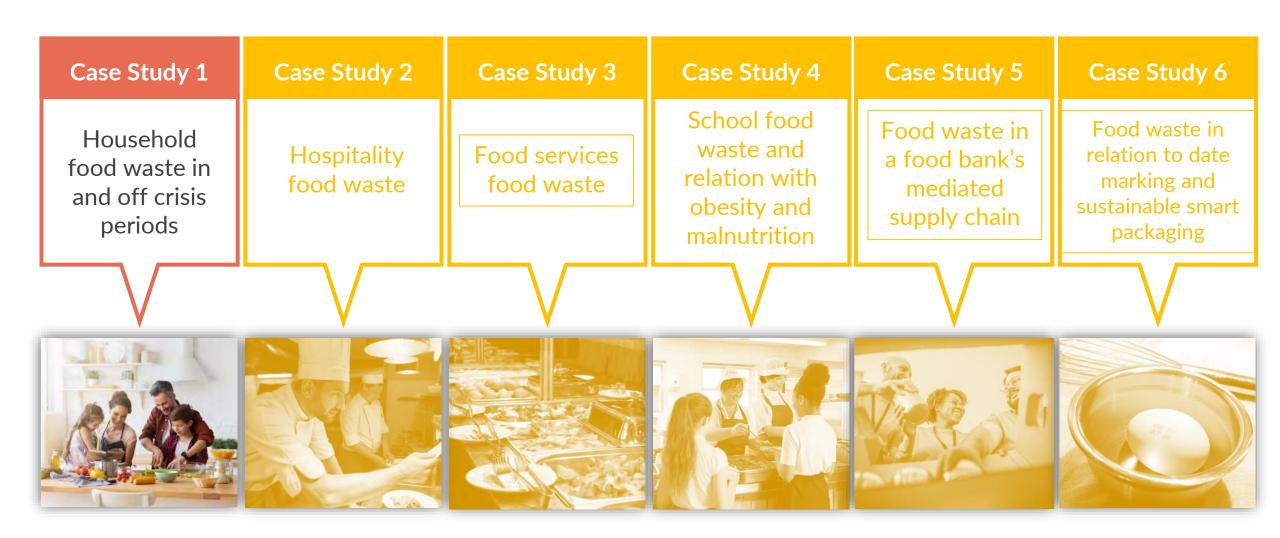


#### **Data collection methods**

Interviews
Focus groups
Surveys

Behavioural experiments



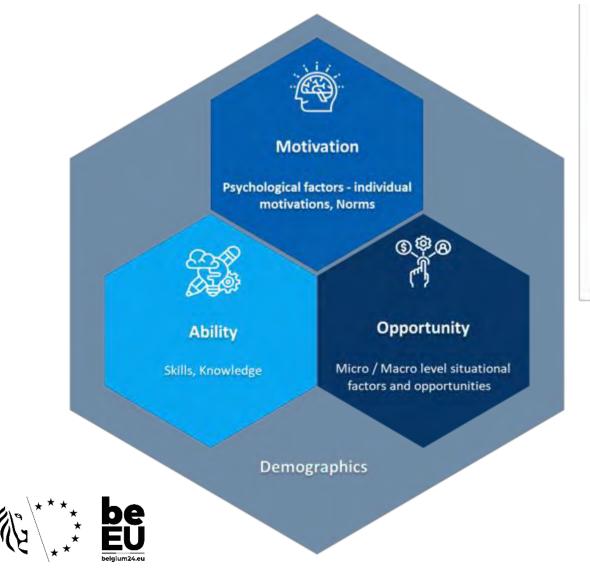


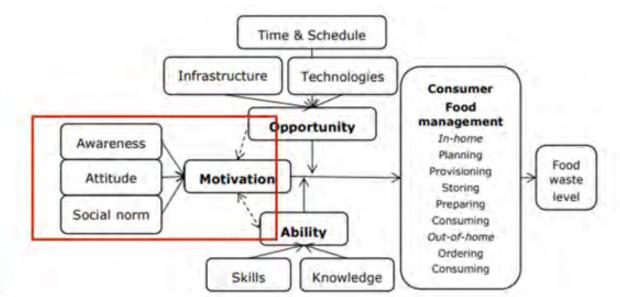
#### **Research interests**

Which household food management **behaviours and habits** contribute to FW? Which **social norms** influence FW behaviours at Flemishc households, and how?

European

### MOA Conceptual-analytical model







#### **SOCIAL NORMS?**

### Injunctive

Behaviour that you think is approved or disapproved by others (reference group)

= a subjective individual perception

"I feel that people close to me expect me not to waste food"



Internalized unconscious habitualized automatic

### **Descriptive**

Behaviour that is based on observability of actions of others, that serve a reference for what is appropriate in a given setting

"I notice that people close to me make an effort to waste less food"

Imitating visual behaviour



### **SOCIAL NORMS**

Observability

private



eating at school

shopping for food

ordering take-out

Eating at home

eating in a restaurant eating in a hotel

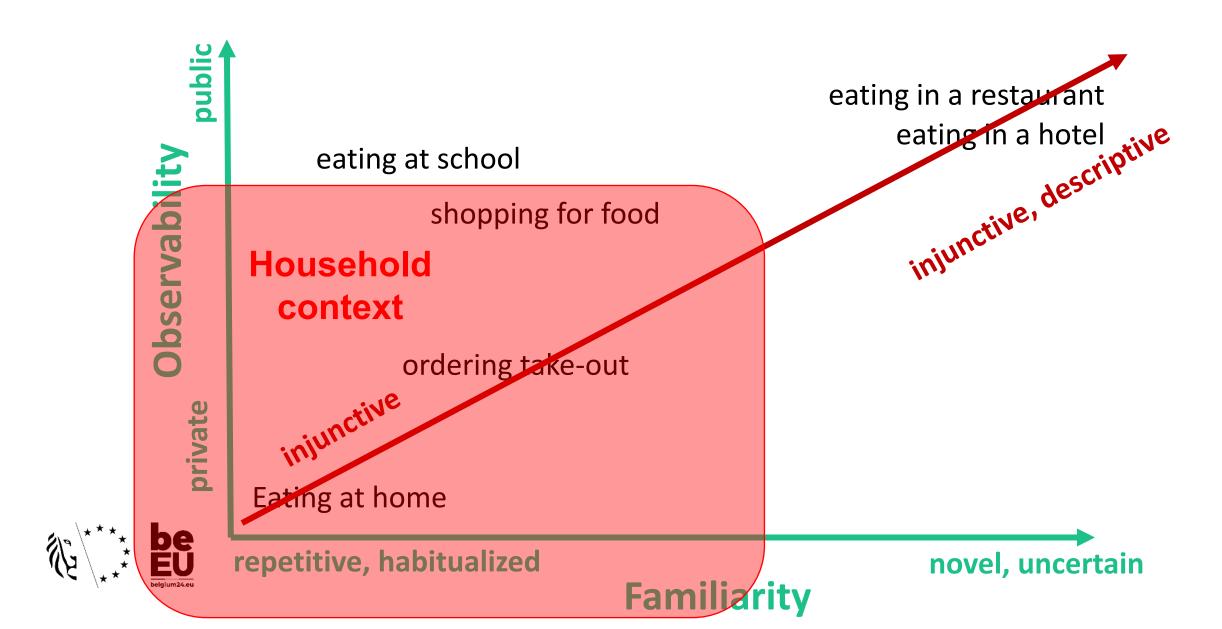
repetitive, habitualized

novel, uncertain

### **SOCIAL NORMS**

public eating in a restaurant eating in a hotel tive descriptive injunctive. eating at school Observability shopping for food ordering take-out injunctive private Eating at home

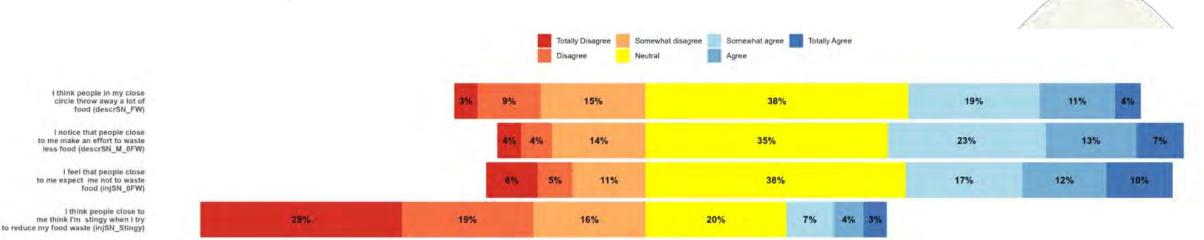
### **SOCIAL NORMS**



## RESEARCH METHODOLOGY (CS1: Flemish households)

#### PART 1: survey

- n = 800 households
- Representative sample for Flemish household situations
- 1. Self-reported food waste generation
- 2. FLW behaviours (habits during planning/provisioning/buying/cooking/serving/consuming/storing Food)
- 3. FLW social norms
- 4. Household context
- 5. Respondent demographics



### RESEARCH METHODOLOGY (CS1: Flemish households)

## PART 2: Focus group

- n = 13 participants
- In-depth discussions on social norms statements that were also questioned in the survey, to gain more understanding of how to interpret the results



### FW social norms (*roles*!)

- Food waste norms
  - •A good head of the household ensures no food is wasted
- Good food provider identity norms
  - •A good head of the household ensures that all family members can eat what they like
- Portion size & food affluence
  - •Serving large portions equals taking good care of those who eat
- Empty plate
  - Parents should require their children to eat all the food on their plates
  - •As a *guest*, it is better to overeat than to leave food on your plate
- Gender
  - Fathers are supposed to eat the children's leftovers
  - Boys/men should eat larger portions than girls/women





### PRELIMINARY RESULTS



European Commission

### Preliminary results

- Self-reported FW: underestimation!
  - Larger households, younger demographics and higher household income correlate with elevated levels of food waste.
- significant relationship between higher food ordering frequency and increased food waste
  - ? potential association with lower *abilities*; e.g. lack of planning skills in food purchase and utilization, overestimation of food quantities needed
  - ? tempted by promotions
  - ? portion sizes on average larger when ordering
  - ? more chaotic lifestyle





### Preliminary results

- General norm that you should not waste food; it is largely perceived as irresponsible behaviour (especially from an ethical perspective) and therefor disapproved
  - It seems to be the norm for most people to anticipate and reflect on how much food should be bought and prepared in order to avoid food waste.
- However, co-existence of many other norms that lead to behaviours that generate FW (despite intention not to waste) these norms also explain the attitude-behaviour gap
  - Food affluence norms (implicit, underlying expectation that you should have/present abundance of food)
  - Portion sizes norms: discrepancy between the perceived expectations of food *presenter* vs *receiver*
  - Emptying plate norms:
    - Cultural differences (politeness)
    - Despite association with politeness in Flanders, tendency that 'you should not overeat' seems
      a stronger norm. Especially not if you did not scope the portion yourself
    - Only 1 in 5 finds that parent should require their children to empty plate.



#### Recommendations

Changing food affluence & good provider identity norms = very difficult

Therefore, rather put resources into:

- improving ABILITIES (skills, knowledge) to manage surplus food/ leftovers
  - e.g. campaigns, sharing recipes for leftover cooking, highlight other methods to manage leftovers
    while avoiding overconsumption; such as fermentation, feeding chickens, composting
- addressing OPPORTUNITIES (physical and non-material resources)
  - e.g. through apps supporting meal planning, grocery list making, waste management, etc.
- Shared responsibility within households to minimize food waste: involve all household members in waste management (shared learning)
- Give opportunity for self-determination of portion sizes by individuals; regardless context (restaurant, household)
- Teach children about portion control and food value

## OUTLOOK



impact of actions? Which are norms

What is the existing FLW

the social responsible for FLW?

How can we change social norms?

### RESEARCH

Increase knowledge Understand why the impacts of previous actions occurred

Understand how social norms influence FW behaviours

### **ACTION**

**Foster** change Design more effective FLW actions

Change social norms towards zero FLW





**THANK YOU!** 





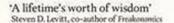
Tim Smits (KU Leuven)

**Nudging** consumers into food waste reduction?

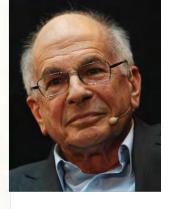


### Communication/Nudging & cognitive processing

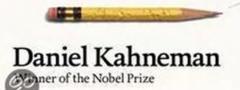




#### The International Bestseller



Thinking, Fast and Slow

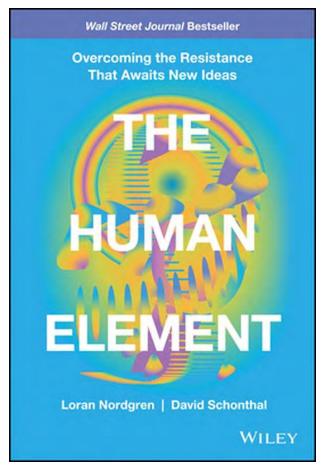








### The attitude/value – intention – behavior gap(s)



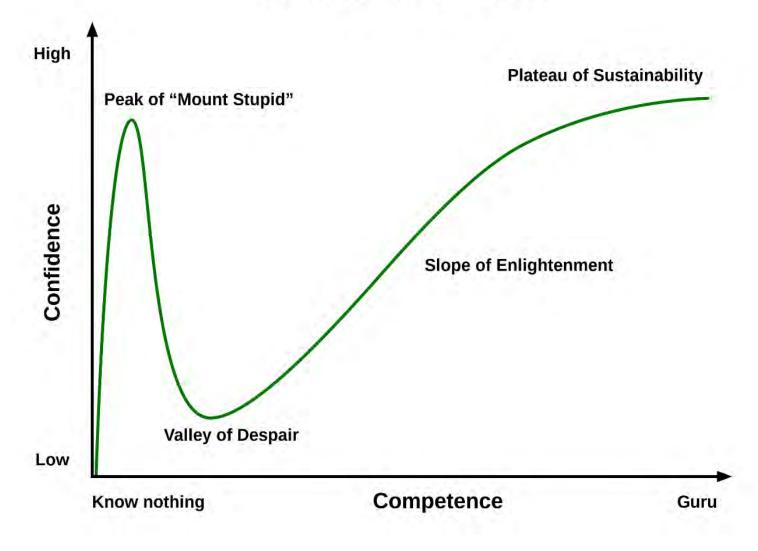








### **Dunning-Kruger Effect**







### Nudging interventions at household level



Review

What Nudge Techniques Work for Food Waste Behaviour Change at the Consumer Level? A Systematic Review

Hannah Barker 1, \* D, Peter J. Shaw 1, Beth Richards 2, Zoe Clegg 2 and Dianna Smith 1

- 1. Information (Linder et al. 2018)
- 2. Prompts (Shearer et al 2017)
- 3. Social norms (Nomura et al. 2011)





No garbage in, no garbage out...

Nudging effects more upstream in the food lifecycle affect consumption and indirectly affect food waste (at retail or households).

- Overconsumption
- Promotional offers; quantity discount\*
- Suboptimal foods





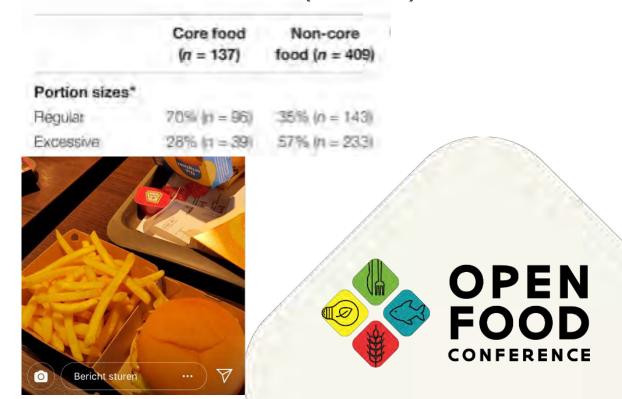
### Overconsumption

Largely a <u>descriptive norm</u> nudge. Apparent in package size effects, (suggested) portion size effects, but even in media.





Qutteina et al. (2019)



### Suboptimal foods



Food Quality and Preference
Volume 114, May 2024, 105095



Changing consumer attitudes towards suboptimal foods: The effect of zero waste labeling

Andrzej Szymkowiak a b, Marcin Adam Antoniak c 🙎 🖂 , Natalia Maślana a







### Epilogue: even the consumer's individual behavior might be a systemic problem

#### Behavioral and Brain Sciences

cambridge.org/bbs

#### **Target Article**

Cite this article: Chater N. Loewenstein G. (2023) The i-frame and the s-frame: How focusing on individual-level solutions has led behavioral public policy astray. Behavioral and Brain Sciences 46, e147: 1-84, doi:10.1017/ S0140525X22002023

Target Article Accepted: 23 August 2022 Target Article Manuscript Online: 5 September

Commentaries Accepted: 21 February 2023

addiction; behavior change; behavioral economics; behavioral public policy; climate change; framing; nudge; obesity

What is Open Peer Commentary? What follows on these pages is known as a Treatment, in which a significant and controversial Target Article is published along with Commentaries (p. 25) and an Authors' Response (p. 75). See bbsonline.

org for more information.

### The i-frame and the s-frame: How focusing on individual-level solutions has led behavioral public policy astray

Nick Chater<sup>a</sup> and George Loewenstein<sup>b</sup>

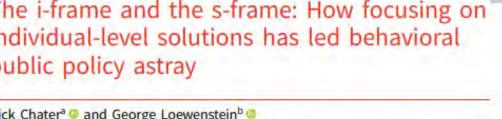
Behavioural Science Group, Warwick Business School, University of Warwick, Coventry, UK and Department of Social and Decision Sciences, Carnegie Mellon University, Pittsburgh, PA, USA nick.chater@wbs.ac.uk; https://www.wbs.ac.uk/about/person/nick-chater/ gl20@andrew.cmu.edu; https://www.cmu.edu/dietrich/sds/people/faculty/george-loewenstein.html

#### Abstract

An influential line of thinking in behavioral science, to which the two authors have long subscribed, is that many of society's most pressing problems can be addressed cheaply and effectively at the level of the individual, without modifying the system in which the individual operates. We now believe this was a mistake, along with, we suspect, many colleagues in both the academic and policy communities. Results from such interventions have been disappointingly modest. But more importantly, they have guided many (though by no means all) behavioral scientists to frame policy problems in individual, not systemic, terms: To adopt what we call the "i-frame," rather than the "s-frame." The difference may be more consequential than i-frame advocates have realized, by deflecting attention and support away from sframe policies. Indeed, highlighting the i-frame is a long-established objective of corporate opponents of concerted systemic action such as regulation and taxation. We illustrate our argument briefly for six policy problems, and in depth with the examples of climate change, obesity, retirement savings, and pollution from plastic waste. We argue that the most important way in which behavioral scientists can contribute to public policy is by employing their skills to develop and implement value-creating system-level change.









Tim Smits (KU Leuven)

& the Persuasion Lab, in particular

lotte.hallez@kuleuven.be

Relevant projects:

**FEAST & CUES** 



Funded by the European Union under GA no. 101236507. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Research Executive Agency (REA). Neither the European Union nor the granting authority can be held responsible for them



Foodwaste @ Colruyt
Group









### Avoid

Prevention

(avoiding food waste)

Use for human food

(e.g. food banks)

Conversion to human food (processing and reprocessing)

Use in animal feed

Raw materials for industry

(blue economy)

Processing to make fertiliser for cofermentation

(+ energy generation)

Processing to make fertiliser through composting

Use for sustainable energy

(objective is energy generation)

**Burning as waste** 

(objective is destruction, with associated possibility of energy generation)

**Dumping** 

(dumping of leftover food is prohibited)























## Innovate















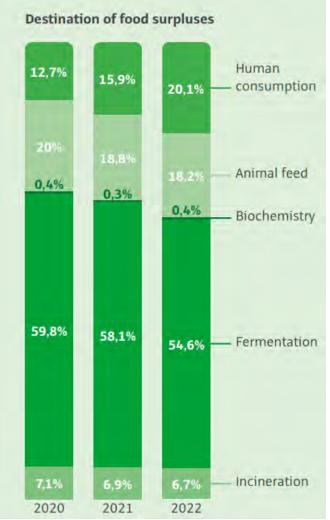








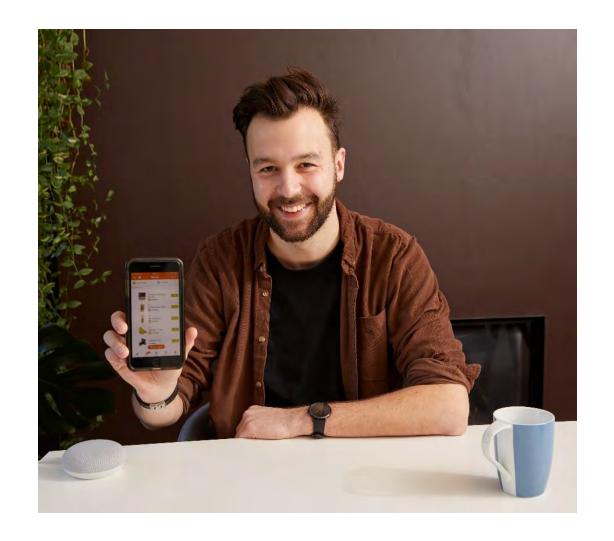








#### Help the consumer























Thanks!

astrid.vanparys@colruytgroup.com





## Good practices – Reduction of household food waste in Flanders

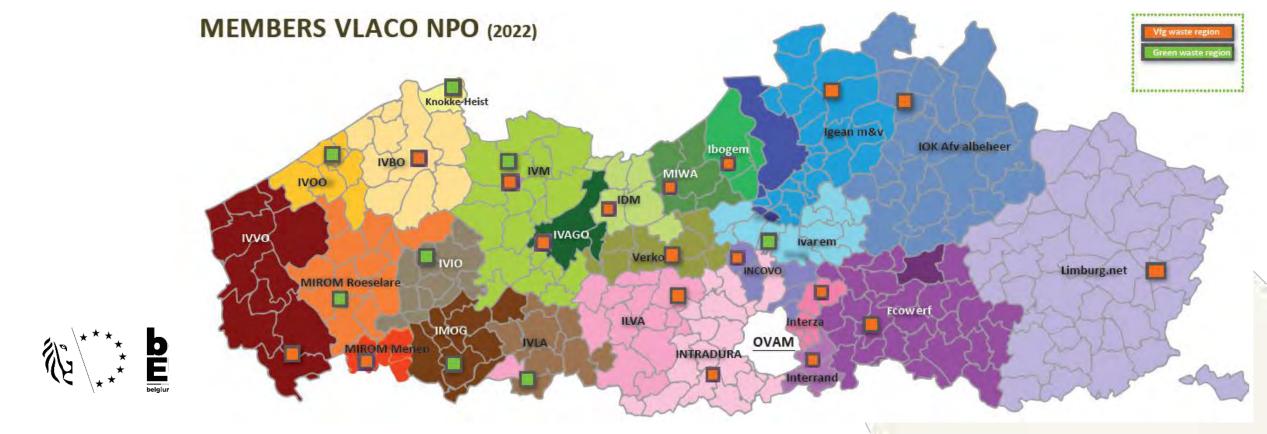
Elfriede Anthonissen,

Vlaco



#### Who is Vlaco?

membership organisation with representation of both the Flemish government (by means of the OVAM), the intermunicipal waste associations and the private sector (private waste treatment companies).



#### Vlaco's activities





kringloop je mee?

Raising awareness with intermunicipal waste associations, teachers & volunteers

Closed loop gardening

**Food waste** 



Research & marketing endproducts

support and implement the policy of biowaste





#### Eu-funded projects

- Cmartlife C11 Reduction of household food waste (2020 2027)
- Core-Interreg Europe: Improving through the exchange of experiences in 8 rural European regions – the performance of policy instruments on prevention on biowaste (March 2023 – February 2027)















#### Focus on

- Encouraging together with intermunicipalities more households to reduce food waste in residual household waste
- IT-tool: Plan-eet app
- Awareness campaign Food waste challenge for intermunicipal waste associations & citizens





#### Good practices with local authority partner

#### IMOG - MIROM

- reducing residual waste
- engaging households
- gamification platform





## Ga voor 30 procent minder restafval

Goed nieuws, want de actie '30 procent minder' gaat weer van start op 20 september. Registreer je gratis of log je opnieuw in via je bestaande account en ga aan de slan met alle acties en info. We leggen graag het concept nog even uit. Veel restafval kan lie eenvoudilowed voorkomen.

Op onze website <a href="www.30procentminder.be">wind je tal van tips en acties om afval te voorkomen of te sorteren. Het gaat om concrete en haalbare acties. Sommige zijn heel eenvoudig te realiseren, andere vragen iets meer moeite. Sowiese gaat het om acties die je kan integreren in je dagelijkse leven en die gemakkelijk vol te houden zijn. Zo kost het je steeds minder moeite en blijf je een mooi resultaat boeken.

Wat denk je ervan om je kapotte spullen te laten herstellen in de plaats van weg te gooien? Zo geef je ze een tweede leven. Je kan terecht op verschillende plaatsen:

- Repair Café bij Atelier Offline in Waregem op zaterdagen 30 september en 25 november van 14 tot 17 uur.
   Repair Café in dienstencentrum De Parette in Harel-
- beke op zaterdag 14 oktober van 14 tot 17 uur. - Repair Café in de Deelfabriek in Kortrijk op zaterda-
- gen 30 september en 2 december van 14 tot 17 uur -Leer je klein elektro beschermen tegen kalk op woensdagnamiddag 29 november in de Kringloop-

- winkel in Heule.
- Volg een cursus luchtgommen op 16 december bij Atelier Chill in Harelbeke. Blaas je houten meubels nieuw leven in en toon hun natuurilike look.

Ontdek het volledige programma en schrijf je in via www.dekringloopwinkel.be/recuphub.

#### RECUPHUB

Er zit ook een spelfactor aan de campagne: 140 punten kan je inwisselen voor een gemeentebon met een maximum van een bon per deeinemer. Behaal je daarna nog 100 punten, dan kan je die inwisselen voor een kans om een elektrische fiets te winnen. Per 100 punten kan je dat doen. Regelmatig zetten we nieuwe intitatieven online. Neem dus zeker regelmatig een kijkje op <u>www.30procentminder.be.</u> Wat dacht je van een online workshop rond duurzame kleding en een capsule wardrobe? We lanceren ook wekslijks quizzen om je kennis rond glas, pmd, papier en karton of restafval te testen. De campagne '30 procent minder loopt van 20 september tot 16 december 2023. We brengen de winnaars persoonlijk op de hoogte op 22 december 2023.









#### Good practices with local authority partner

Intermunicipal waste association Durme-Moervaart (IDM):

- focus on prevention largest food waste fractions bread and vegetables/fruit;
- follow-up and guidance households with high residual waste (diftar)







IT-Tool: Need for ...

#### HOUSEHOLDS

Practical tips, accessible, insight



#### **INTERMUNICIPALITIES**

awareness, valuable content, impact,



#### Cmartlife C11: Plan-eet app for household launch autumn 2022













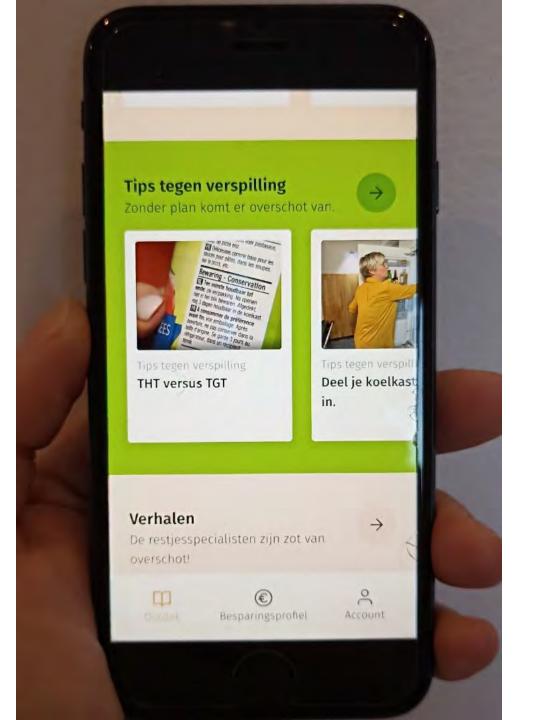










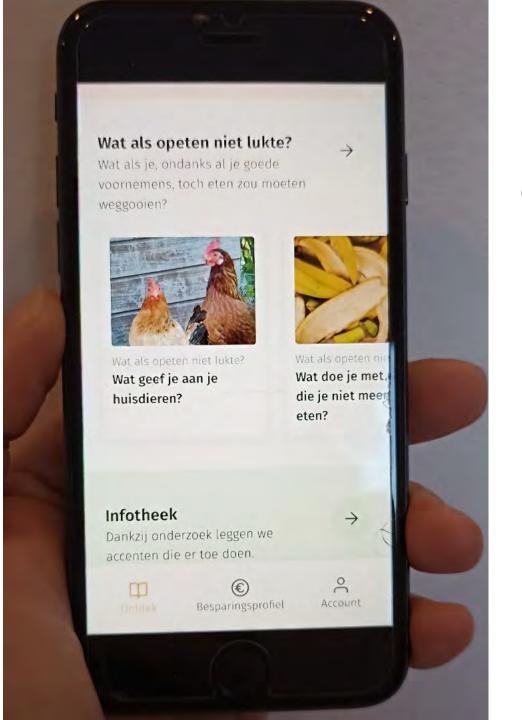


### Tips & recipes







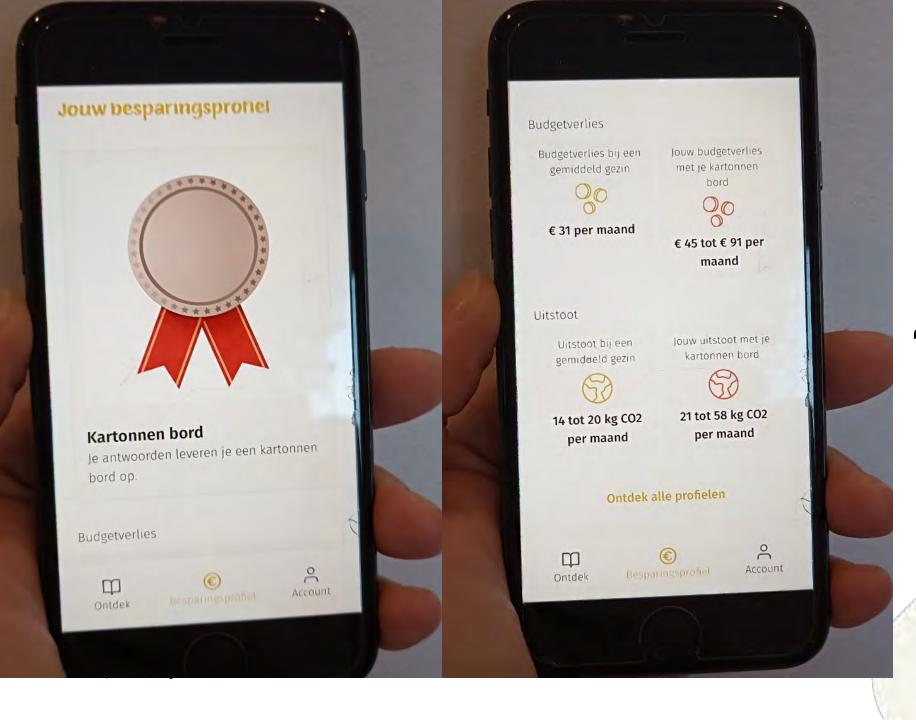


## Other ways to prevent food waste



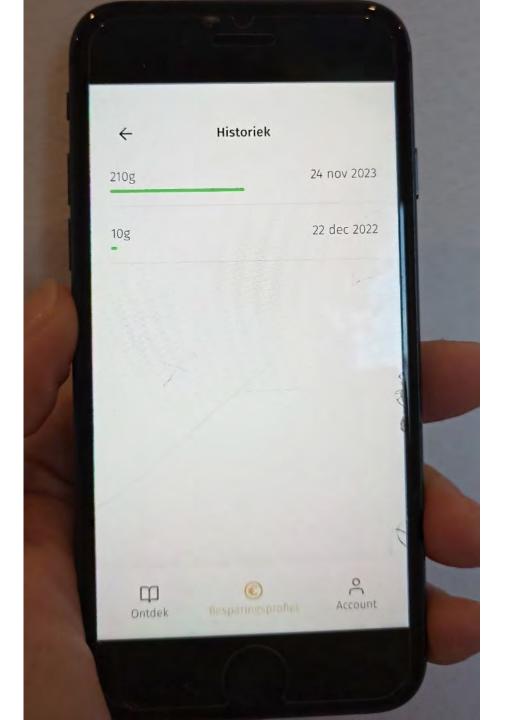






Starters profile based on: 'How much food do you waste?' & 'Where does your food waste end up?' Score linked on euro and CO<sub>2</sub>



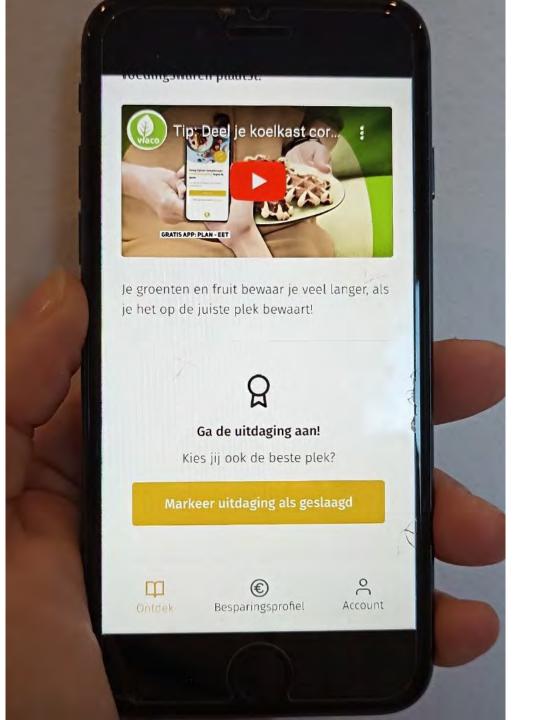


## Follow-up weighing history









### Call to participate









## weekly notifications to keep the user's attention





#### Awareness campaign - 2023

Goal: increasing number of app users

- → activate more households on prevention food waste
- interactive stand at the nerdland festival
- Challenge/competition intermunicipal waste associations
- PR-approach (International Day of Awareness of Food Loss and Waste: 29th of september)
- Spreading campaign website "De Kostwinners" partner organisations food waste (International Day of Awareness of Food Loss and Waste)





### Challenge with intermunicipal waste associations

#### Competition for intermunicipalities

- -> Goal: increasing number of households avoiding food loss
- → Reward for households
- → Reward for intermunicipal waste associations

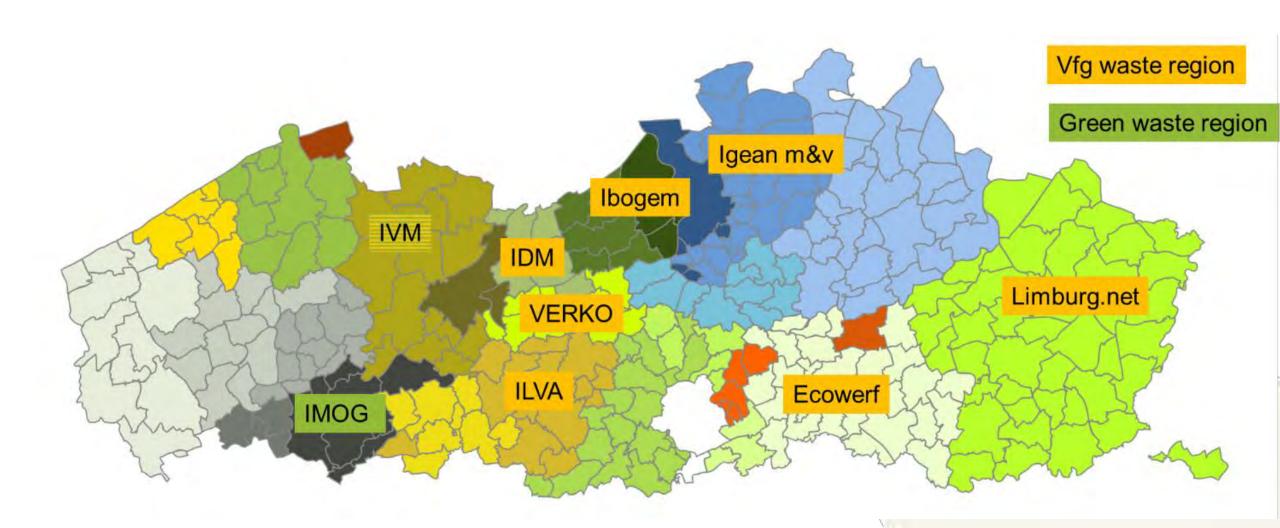








#### 9 participating intermunicipalities



#### Prevention campaign on Facebook, Instagram, magazines ...

Minder afval?

Dat willen we

allemaal

op www.xlaco.be/wedon/kt.

beaparen met je huishoudirkopen.

installess de app Plan-est



EcoWerf

17 oktober 3023 - 23







## 28 winning households

Winners package for

every 50th registrated account on Plan-eet app







## 3 winning intermunicipal waste associations:

Vlaco's 'Save the leftovers'-foodtruck where chefs hand out free leftover snacks and tips to avoid food loss for more than 1000 visitors







#### **PUBLICATIES**



Self-lace - Oulise - Salice -

CHIEFE HARPY PLANET

Deze 6 apps helpen voedselverspilling tegen te aaan

Van recognition is biodichoppe

Will je Je steentje bijdragen aan voedselverlies tegengaan, maar weet je niet waar te beginnen? Enter: de Plan-eet app. Een app boordevol tips om je te helpen zo bewust mogelijk om te gaan met voedsel. Van leuke receptjes om restjes te verwerken over slimme hacks tot gouden tips: je vindt alles terug in een handige app.

Plan-eet is beschikboor voor Android en (OS

#### PR campaign with food loss tips

#### 4x tips om thuis minder voedsel weg te gooien

Assessed SEE Tribute



eet app van Vlaco

Doornaast heeft Vaca vzw, die zich al 10 jaar yight ont vised letverspilling to bestriden, earl any ordered de Planest and beordevol tips, tricks en recepter um bewuder om te gain met voedsell en gemakkelijk restjes lie-

Mask een gratis account aan en hou by ficientif voedselverkes poukost en wat de COD-utistoot ervan bedraugt. Sia inspirementin reception op an iver van de tips & bidus van de resturaspacialistes. Met de Plan est app will Visco een besustiere omgang met. vondselverspilling in jours dagel (kan leven PENGINAN.

Lees ook: zo voorkom je voedselverspilling op vakantie.



Citymarketing

Made in UlTpurt & Made in SPORT JOBS AGENDA PRIMEUR

EXTRA

Vancture: Name and Control of Con

#### Nooit meer restjes weggooien met de Wat-je-nog-liggen-hadGPT van De Kostwinners



Antific part e vi Vamenove IVI 602 no unites condex unteres. Est unite factor point hydrosters that may so little of the Marine our fall actions: Visibalitacións Diagram propose Da Konfurences no Di Austraniaes, en transpolarias. Day team triesburketies, its Volume repropue to EDFT Eve toboto carepages de 181 Stationary report Persons are record more recorder away in previous.

#### Seed now ranges weggewher

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Viscal land geological de haris instant civilitar de Vist princip (gyen-haddir?) uit dit moger ein de syvener let recepter. De recepters worl abusi media kanakni san Vaco en verschipen in de Parried ago. Dal is ven app boundowl top & toko on je le helpen or beaud mo and conduct. Died and techniques can content optimize to become larke engines on under it to incurring to talk for on it do in Anguery was (or roading hairs).



b-(902) -mysom-

#### De Plan-eet app helpt je om voedselverlies te voorkomen

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- 80000

Mandadorellina voccidentes ataut hanging designatia van de Vlanangen. En tenetin, waar nivesen cijken vroot aan der jaarliges 176.494 has voorball in de vrootsaksk helandt tij de teslabvoorse in Viscouleren. Dat hersione dat per Visroing maar licht 28 ing f/resolut in de willinshalt worth proposal, room was germidikali pasta konne dili op 2 tot 5 windsvilkarren per jasa Zier kierbronn. plurige requiring has realised in opcome eigen personnesse. Value now extendiament shi Planher' nest appropertifys en estabo conferenceser aus he grace mort scooland en generaldistijk recejen te



M et de Plan-eet app wil Vlaco een bewustere omgang met voedselverspilling in het dagelijkse laven integreren. Elfriede Anthonissen, de deskundige op het gebied van Thurskringtopen bij Vlaco, onderstreept het belang van deze app: "We verspillen als consumenten vaak meer voedsel dan we denken. Het is cruciaal dat we ons bewust worden van

### Spreading campaign 'Wat-je-nog-liggen-had-GPT'

Extra weekly posts on socials

Extra recipes in Plan-eet app











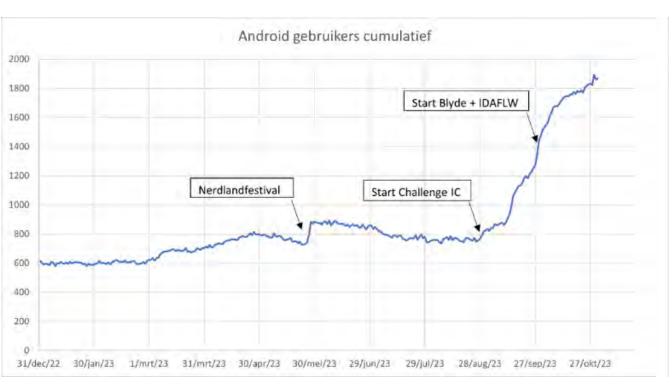


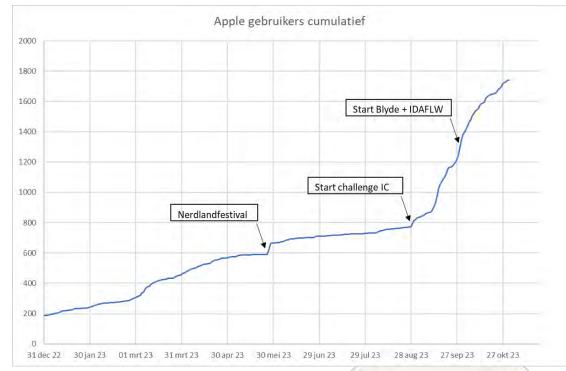






#### Results: increase of households using Plan-eet app





increase in app downloads by 119% Increase in the number of registered users in the app by 100%





### Results Plan-eet app – Impact 2023

"How much food do you throw away in an average week?" 4063 answers.

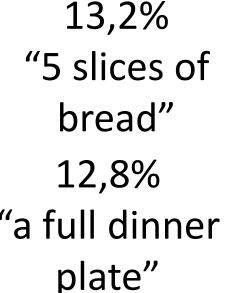
The user could choose one answer from 12 photos of food, ranging from 0 g to 5 kg in one week.



20% "2 slices of bread"

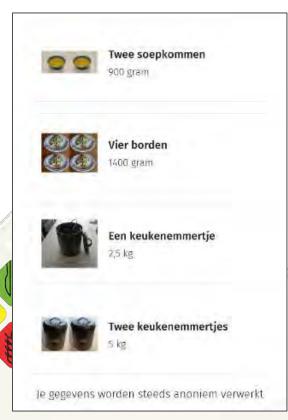


"5 slices of bread" 12,8% "a full dinner plate"









### Results Plan-eet app - Impact 2023

"Do you sometimes throw away food? And where does this end up?"

> 4000 answers

32% "the organic waste collection",

22% "in the residual waste, toilet or sink",

19% "on the compost heap",

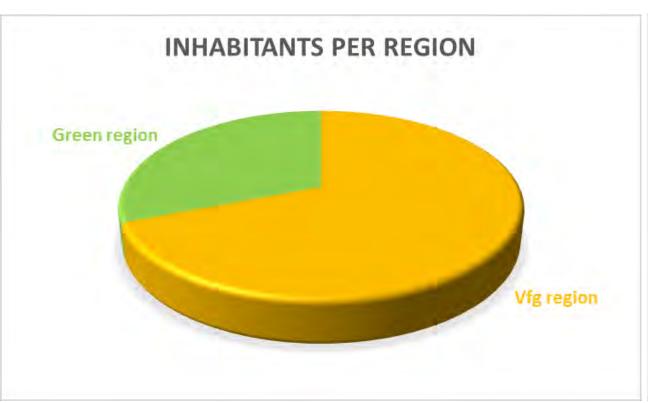
18% "leftovers to pets and animals",

9% "I never throw away food"





#### Answers per region

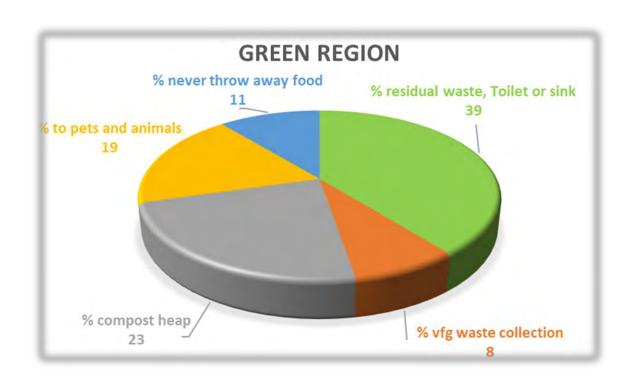








# "Do you sometimes throw away food? And where does this end up?"









#### More information?

https://vlaco.be/en

https://vlaco.be/thuiskringlopen/voedselverlies-beperken

https://vlaco.be/thuiskringlopen/voedselverlies-beperken/plan-eet















Food losses - Good circular practices in households

